

HOW TO REPORT A STUDENT IN DISTRESS

Members of the Mississippi State community are strongly encouraged to contact the Dean of Students’ Office regarding any concerns about a student. You may report a concern online by clicking on the “Make a Referral” button at the top of the Dean of Students’ website, in person at the YMCA Building - 1st floor or by calling 662.325.3611.

MSU students, faculty and staff should not presume or promise confidentiality to anyone who discusses any violation of MSU policy or state law. Faculty and staff should refer the student to the Dean of Students’ Office. Once an incident has been reported to a campus official, it becomes the University’s obligation to take appropriate measures.

EMERGENCY CONTACTS:

Emergency.....	911
MSU Police Department.....	662.325.2121
Counseling Center.....	662.325.2091
Dean of Students’ Office.....	662.325.3611
Housing and Residence Life.....	662.325.3555
Longest Student Health Center.....	662.325.2431
MSU Safeline.....	662.325.3333
Suicide and Crisis Lifeline.....	988
Poison Control Center.....	800.222.1222
Sexual Misconduct.....	662.325.3333

If in doubt, call the  
MSU Police Department at 662.325.2121

MAROON ALERT:

MSU’s Maroon Alert system will send emergency notifications via text messages, emails and voice calls. Additionally, campus computers, digital displays and sirens may also be used to alert the campus of dangers. Students are automatically enrolled in the system and can edit preferences by visiting the Personal Information section of the MSU Banner System. Parents and families can receive alerts by texting MAROONALERT to 888777.

If an alert is issued:

- 1. Notify those around you
- 2. Get to safety
- 3. Visit [emergency.msstate.edu](https://emergency.msstate.edu) or follow @MaroonAlert on X to receive updates

Find emergency response guideline steps and videos online at [emergency.msstate.edu](https://emergency.msstate.edu).



HELPING STUDENTS IN DISTRESS  
ADVOCATE AND REFER

The Dean of Students’ Office provides this informational guide to assist the campus community in supporting students in distress.

CARE & CONCERN TEAM

YMCA - 1st Floor | 662.325.3611 | [students.msstate.edu](https://students.msstate.edu) | Hours: M - F: 8 a.m. to 5 p.m.  
The CARE Team, consisting of Mississippi State administrators and faculty, coordinates an institutional response to successfully engage and provide appropriate support and behavioral responses to students displaying varying levels of distress.

## AVAILABLE CAMPUS RESOURCES

### AGGRESSIVE OR THREATENING BEHAVIOR UNIVERSITY POLICE DEPARTMENT

Williams Building | 662.325.2121 | [police.msstate.edu](https://police.msstate.edu) | Open 24 hours a day

If a person is exhibiting or threatening aggressive behavior (emotional, physical or verbal), contact the University Police Department (UPD) immediately.

In non-emergency situations, faculty, staff and students can communicate with UPD via text at 662.325.2121.

### GENERAL STUDENT CONCERNS DEAN OF STUDENTS' OFFICE

YMCA - 1st Floor | 662.325.3611 | [students.msstate.edu](https://students.msstate.edu) | M - F: 8 a.m. to 5 p.m.

If a student is exhibiting abnormal behaviors (emotional, physical or verbal) or raises general concerns, contact the Dean of Students' Office or submit a referral at [students.msstate.edu](https://students.msstate.edu).

Faculty and staff often consult with the Dean of Students' Office when they are concerned about a student.

In the case of a missing student, contact the Dean of Students' Office during business hours. If it is an emergency and after business hours, contact the UPD at 662.325.2121.

### ILLNESS LONGEST STUDENT HEALTH CENTER

360 Hardy Road | 662.325.2431 | [healthcenter.msstate.edu](https://healthcenter.msstate.edu) | M,T,W,F: 8 a.m. to 5 p.m.; TH: 9 a.m. to 5 p.m.

If a student is injured or ill, encourage the student to contact the Longest Student Health Center. After business hours, students may visit a local urgent care facility or emergency room.

If the injury appears to be life threatening, call 911.

If an absence verification is required, students should visit [students.msstate.edu](https://students.msstate.edu) and click on the "Submit Absence(s) Verification" button.

### EMOTIONAL BEHAVIOR STUDENT COUNSELING SERVICES

115C Hathorn Hall | 662.325.2091 | [counseling.msstate.edu](https://counseling.msstate.edu) | M - F: 8 a.m. to 5 p.m.

After-hours services are available through the Telus Health Student Support app. The app is available 24/7 and can be downloaded by scanning the QR code or visiting [qrco.de/telusmsstate](https://qrco.de/telusmsstate).

Students who exhibit depression, anxiety, agitation or suicidal ideation should be referred to Student Counseling Services (SCS). SCS provides counseling services, educational workshops for the campus community and crisis intervention. A Clinician-on-Duty is available Monday through Friday from 8 a.m. until 4:30 p.m. to assess needs and provide crisis response. On weekends and holidays, students can access support services through the Telus Health Student Support app.

Faculty and staff may contact SCS for consultation on how best to intervene with a student.



### FAMILY SUPPORT PARENT AND FAMILY SERVICES

YMCA - 1st Floor | 662.325.3611 | [family.msstate.edu](https://family.msstate.edu) | M - F: 8 a.m. to 5 p.m.

The Office of Parent and Family Services is available to help parents or family members navigate general concerns. If a family member is concerned about a student's welfare, they may contact the Office of Parent and Family Services during regular business hours. If it is an emergency and after business hours, contact the UPD at 662.325.2121.

### DISABILITY CONCERN DISABILITY RESOURCE CENTER

01 Montgomery Hall | 662.325.3335 | [drc.msstate.edu](https://drc.msstate.edu) | M - F: 8 a.m. to 5 p.m.

Students with disabilities and some temporary impairments (e.g., broken arm or leg) can contact the Disability Resource Center (DRC) to discuss possible accommodations for academics, housing and some university programming. Disabilities include mental and physical health conditions, mobility issues, learning, ADHD, autism, hearing, vision, speech, intellectual, traumatic brain injuries and some temporary conditions. DRC staff can assist students needing a referral for an assessment.

### SEXUAL MISCONDUCT OFFICE OF CIVIL RIGHTS COMPLIANCE

231 Famous Maroon Band Street | 662.325.5839 | [civilrights.msstate.edu](https://civilrights.msstate.edu) | M - F: 8 a.m. to 5 p.m.

If a student experiences sexual assault, dating violence or other sexual misconduct, contact the Office of Civil Rights Compliance at 662.325.5839. If the student would like to speak with a confidential resource, call the MSU Safeline at 662.325.3333. The Safeline is staffed by trained counselors on a 24/7 basis. They can put students in touch with a Sexual Assault Advocate who can assist with confidential, comprehensive support and advocacy services such as medical care, counseling, academic or housing accommodations and more.

If you are a Mandatory Reporter, you have a mandatory duty to report to the Office of Civil Rights Compliance.

You can also contact an advocate with the **OFFICE OF SURVIVOR SUPPORT** for additional assistance. 375 College View Drive, Suite 11; Starkville, MS 39759 | 662.325.1823 | [survivorsupport.msstate.edu](https://survivorsupport.msstate.edu)

The Dean of Students' Office, a department within the Division of Student Affairs, serves as a key link between students, parents, administration and academic affairs. The office supports the academic mission of Mississippi State by providing programs, services, resources and advocacy for the needs and interests of all students at Mississippi State.